

WEBSITE TERMS AND CONDITIONS

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These terms and conditions (“**Terms**”) are a legally binding agreement between, and governs your use of the website, landing pages, demo pages, registration to event, or any use of Akeyless’ digital properties, however, specifically excluding the Offering (collectively and together with the Website, shall be defined the “**Properties**”). These Terms do not govern access or use of the Offering, which is governed by the License Agreement or Master Services Agreement (as applicable) and a binding order form.

ACCEPTANCE OF THE TERMS: BY ACCESSING, BROWSING OR OTHERWISE USING THE PROPERTIES YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD AND AGREE TO BE BOUND BY THESE TERMS. If you do not agree to these Terms and Conditions, do not use the Website or Properties. Akeyless reserves the right to change these Terms at any time, any changes are binding within 30-days from publication. The last revision date will be reflected in the “Last Update” header above.

1. USE OF WEBSITE, PROPERTIES AND PERSONAL INFORMATION

The Properties are made available for marketing purposes, it is intended to provide you with information related to our Akeyless Offering, enable you to participate in events, contact us, register to Akeyless’ newsletter, book demos, view Akeyless’ library resources, technical documentations, business information, , including without limitation, images, text, logos, icons, articles, blogs, training materials, videos, and other materials (collectively “**Akeyless Content**”). In addition, the Properties provide you with means of communication which you can use to contact us, schedule a demo, register for a webinar, subscribe to our newsletter, become our partner, apply to our partnership program, and otherwise engage Akeyless. Akeyless uses the Properties, and specifically the Website, to promote the Akeyless Offering, among other purposes, tracks and find leads, potential customers, and invite customers and leads to various events.

We may use the information you provide through such channels (i.e., booking a demo, registering to an event) to send you direct marketing materials or respond to you enquiry, all as governed and disclosed in the Akeyless Privacy Policy, available at: <https://www.akeyless.io/privacy-policy/>.

We reserve the right to change, modify, suspend, or discontinue any aspect of the Properties, at any time without or without any liability to you whatsoever in connection therewith.

AKEYLESS CONTENT IS INTENDED SOLELY FOR INFORMATIONAL, MARKETING AND BUSINESS PURPOSES. AKEYLESSCONTENT IS NOT, NOR SHALL IT BE TAKEN AS PROFESSIONAL SERVICES OR ADVICE (EXCEPT FOR THE DOCUMENTATION AND TRAINING). WE EXPRESSLY DISCLAIM ALL LIABILITY IN RESPECT OF ANY ACTIONS TAKEN OR NOT TAKEN BASED ON ANY CONTENT

AVAILABLE ON THIS PROPERTIES, WHICH ARE DONE AT YOUR OWN RESPONSIBILITY AND RISK.

2. WARRANTS AND RESTRICTIONS

You hereby represent and warrant that: (i) you are eligible to enter into these Terms, or, where applicable, you have all proper authorization to enter into these Terms; (ii) you are not considered to be a “child,” “minor” or any other similar term, in your jurisdiction and that you are not under the age of 16; and (iii) to comply with all applicable laws regarding your access to the website, including any intellectual property law.

You shall not, and shall not encourage third parties to: (i) copy, distribute or modify any part of the Website or Akeyless Content without our prior written authorization; (ii) use, modify, create derivative works of, transfer (by sale, resale, license, sublicense, download or otherwise), reproduce, distribute, display or disclose Akeyless Content (defined below), except as expressly authorized herein; (iii) disrupt servers or networks connected to the Properties; (iv) use or launch any automated system (including without limitation, “robots” and “spiders”) to access the Website, Properties and scrape the Akeyless Content; or (v) circumvent, disable or otherwise interfere with security-related features of the Website, Properties or features that prevent or restrict use or copying (scraping, harvesting) of any Akeyless Content or that enforce limitations on use of the Website.

3. DEMO SESSIONS

Akeyless offers demos so that you can enjoy a one-time free consultation with a Akeyless expert (“**Demo Session**”). Note, the Demo Session do not require you to add any payment details, and you will not be bound to acquire or use any other Akeyless Offering, nor will you be automatically charged following such consultation. You hereby represent and warrant that you are solely responsible for all activities or omissions occurred by you or on your behalf during or following the Demo Session. Any information processed by Akeyless during the Demo Session will be subject to our [Privacy Policy](#).

Subject to your full compliance with these Terms and any technical documentation provided to you through the Demo Session Services, Akeyless hereby grants you a limited, worldwide, non-exclusive, non-transferable, non-sub-licensable license to access and use the Demo Session Services.

4. AI FEATURES AND CHAT SERVICES

The AI agent(s), chat and features (collectively “**AI Features**”) are made available on the Properties and are designed to provide helpful information, answer common questions, and offer support related to Akeyless Offering or otherwise general information about its business, all based on available knowledge. The use of AI Features is optional, however, if you choose to use it, you agree not to submit information, inputs, that are unlawful, infringing, harmful, misleading, or otherwise inappropriate, and you remain solely responsible for any consequences arising from your use of the AI Chat.

Any use of the AI Features is subject to compliance with these Terms and the Responsible Acceptable Use of AI Policy available at: https://www.akeyless.io/ai_aup/ (“**Responsible AI Usage Policy**”) which are hereby incorporated by reference.

While the AI Features may help better understand certain information, the information provided and outputs are non-binding and are not a substitute for any type of professional advice. We strive for accuracy, but AI is fallible; especially agents and GenAI, may occasionally provide incorrect, outdated, or incomplete information. Please verify critical details independently before making decisions. If you need authoritative guidance, please consult a qualified professional or refer to the official documentation or seek human representative. Through the Chat AI you can request to be referred directly to a human representative.

You are solely responsible for reviewing and validating any responses and outputs and for ensuring that they are not relied upon as professional advice or used in an unlawful, harmful, or inappropriate manner, or in violation of the rights of others.

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5. DOCUMENTATION

Akeyless makes available user guides, technical documentation, training materials, specifications, FAQs, and other written or visual materials through the Properties (collectively, “**Documentation**”). The Documentation is provided solely for general informational purposes in connection with the Properties and the Akeyless Offering and may be updated, modified, or removed by Akeyless from time to time.

Subject to your continued compliance with these Terms, Akeyless grants you a limited, non-exclusive, non-transferable, non-sublicensable, revocable license to access and use the Documentation solely for your internal business purposes in evaluating or using the Akeyless Offering. You may not (and may not permit any third party to): (i) copy, reproduce, distribute, publicly display, publish, transmit, or otherwise make the Documentation available to any third party (except to your employees and contractors with a need to know who are bound by confidentiality obligations no less protective than those set forth herein); (ii) modify, adapt, translate, create derivative works from, or otherwise prepare any works based on the Documentation; (iii) remove, alter, or obscure any proprietary notices included in the Documentation; (iv) use the Documentation to develop, offer, market, or support any product or service that is competitive with the Akeyless Offering; or (v) use the Documentation in any manner that violates applicable law or infringes any third-party rights.

The Documentation is part of Akeyless Intellectual Property. Except for the limited rights expressly granted above, Akeyless and its licensors reserve all right, title, and interest in and to the Documentation.

The Documentation is provided “as is” and “as available”. To the maximum extent permitted by law, Akeyless disclaims all warranties, whether express, implied, statutory, or otherwise, including any implied warranties of accuracy, completeness, fitness for a particular purpose, and non-infringement, and Akeyless will not be liable for any decisions, actions, or omissions taken in reliance on the Documentation.

6. INTELLECTUAL PROPERTY

The Properties, Akeyless Content, AI Features, including any marks, brands, trademarks, or deliverables therein, are exclusively owned by Akeyless or by Akeyless third party licensors. Except as explicitly provided herein, no license, right, title or interest to the Properties shall

be granted to you, and we or our partners reserve any and all rights, title and ownership to the Properties and Akeyless Content (“**Akeyless Intellectual Property**”). You shall not use any of Akeyless Intellectual Property including copyrights, trademarks, trade names, logo or other intellectual property rights in any way except to the limited extent as may be expressly agreed in these Terms or subject to our prior written consent, including in publications, blogs, comparison charts, etc.

7. AVAILABILITY

The availability and functionality of the Website, AI Features, etc. depends on various factors and elements, including software, hardware and communication networks. Third parties provide some of these elements. None of these factors are fault-free. Akeyless therefore does not warrant or guarantee that the Website, AI Features or Properties will operate without disruption, errors or interruptions, or that it will be accessible, or available at all times, or immune from unauthorized access or error free.

8. USER CONTENT, THIRD PARTY LINKS

Akeyless may provide opportunities to post text, image, videos, or other content (such as comments to blogs posted or testimonials reflecting your experience using Akeyless Offering), including content submitted through the AI Features. You can only post content if you own all the rights to that content, or if another rights holder has given you permission.

You do not transfer ownership of your content simply by posting or submitting it. However, by posting or submitting content, you grant Akeyless an irrevocable, perpetual (non-exclusive) right and permission to reproduce, encode, store, copy, transmit, publish, post, broadcast, display, publicly perform, adapt, modify, create derivative works of, exhibit, and otherwise use your content.

You agree to indemnify, release, and hold us harmless from any and all liability, claims, actions, loss, harm, damage, injury, cost or expense arising out of any content you post or submit. Keep in mind that if you send us any information, ideas, suggestions, or other communications to us, those communications will not be confidential. Moreover, Akeyless reserves the right to reproduce, use, disclose, and distribute such communications without any obligation to you.

Akeyless is not responsible for, and does not endorse, any content posted by any other person. Accordingly, Akeyless may not be held liable, directly or indirectly, for any loss or damage caused to you in connection with any content posted by another member.

The Website may contain links to third-party websites. That doesn’t mean that Akeyless controls or endorses those websites, or any goods or services sold on those websites. Similarly, the Website may contain content from third parties. Akeyless do not control or endorse any products being advertised or reported through the Properties.

9. DISCLAIMER OF WARRANTIES

Except as provided herein, or to the extent prohibited by law, the Akeyless Content, Properties and related information are provided on an “as is” and “as available” basis, without warranties of any kind, express or implied, including, without limitation, representations, warranties and conditions of merchantability, fitness for a particular

purpose, title, non-infringement, and those arising by statute or from a course of dealing or usage of trade, marketability, suitability, incompleteness, applicability or relevance of the Akeyless Content. You agree that Akeyless will not be held responsible for any decision made or action taken or not taken in reliance on the Properties, Akeyless Content or AI Features, nor does Akeyless assume any responsibility for any loss, injury or damages incurred as a result or in connection with such actions. We make no representation or warranties that the Properties are or will be available for use in any particular location or at any specific time. Except as expressly stated herein, Akeyless does not make any representations, warranties or conditions of any kind, express or implied, as to the security of any information you may provide or activities you engage in during the course of your use of the Properties or Akeyless Content. Your use of the Properties, AI Features and Akeyless Content, is at your own risk and responsibility. Applicable law may not allow the exclusion of certain warranties, so to that extent certain exclusions set forth herein may not apply.

10.LIMITATION OF LIABILITIES

EXCEPT WHERE PROHIBITED AND TO THE FULLEST EXTENT PERMITTED BY LAW, AKEYLESS, INCLUDING, WITHOUT LIMITATION, ITS AFFILIATES AND THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES AND AGENTS (COLLECTIVELY “**AKEYLESS GROUP**”), SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES ARISING FROM YOUR USE OF THE PROPERTIES, AI FEATURES, AKEYLESS CONTENT OR ANY THIRD PARTY’S USE OF THE PROPERTIES, AI FEATURES, AKEYLESS CONTENT. THESE EXCLUSIONS INCLUDE, WITHOUT LIMITATION, DAMAGES FOR LOST PROFITS, LOST DATA, COMPUTER FAILURE, OR THE VIOLATION OF YOUR RIGHTS BY ANY THIRD PARTY, EVEN IF THE AKEYLESS HAS BEEN ADVISED OF THE POSSIBILITY THEREOF AND REGARDLESS OF THE LEGAL OR EQUITABLE THEORY UPON WHICH THE CLAIM IS BASED .

11.TERMINATION

Akeyless reserves the right to modify the Properties, Akeyless Content, at any time, with or without notice to you. For example, we may add or remove functionality or features, and we may suspend or stop a particular feature altogether. If you don’t like any changes, you can stop using our Properties and AI Features at any time. You can terminate these Terms at any time by ceasing your access to the Properties. Akeyless may terminate these Terms at any time, with or without cause, effective immediately.

12.JURISDICTION

These Terms shall be governed by and construed in accordance with the laws of the State of Israel without giving rise to any conflict of law principals therein. You hereby agree to resolve any dispute you have exclusively in the competent courts of Tel-Aviv, Israel.

13.MISCELLANEOUS

These Terms constitute the entire understanding between you and Akeyless with respect to the use of the Properties and Akeyless Content. If any provision of these Terms is held to be unenforceable, such provision shall be reformed only to the extent necessary to make it enforceable, and such decision shall not affect the enforceability of such provision under other circumstances, or of the remaining provisions hereof under all circumstances. Failure of Akeyless to enforce any rights or to take action against you in the event of any breach

hereunder shall not be deemed a waiver of such rights or of subsequent actions in the event of future breaches.

14. CONTACT US

If you have any questions about these Terms, please contact us at:

- support@akeyless.io
- <https://www.akeyless.io/contact/>
- Akeyless Security Ltd. Ze'ev Jabotinsky St. 7, 33 Floor, 5252007, Ramat Gan, Israel